



DUNEDIN CANMORE HOUSING LIMITED

MEETING OF BOARD OF DIRECTORS

New Mart Road, Edinburgh

At 17.30 on 23 September 2021

Present: Mary Mulligan (Chair), Mark Keane, Helen Howden, Bryan Pitbladdo, Jack Cadell, Ruth Kynoch, Jane Menzies and Alastair Murray.

In Attendance: Steven Henderson (Group Director of Finance), Hazel Young (Managing Director, Dunedin Canmore), Stephen Wright (Deputy Group Company Secretary), Alex Lamb (Head of Housing), Morgan Kingston (Finance Manager) and (in part) Jennifer Anderson (Group Protection Liaison Manager).

1. Apologies of absence

Apologies for absence were received from Anne McGovern and Jill Cronin. The Chair declared a quorum was present.

2. Declarations of Interest

The Board noted the standing declarations of interest. No new declarations of interest were made.

3. Minute of Meeting held on 19 August 2021 and Matters Arising

Decided: The Board approved the minute of 19 August 2021.

The Managing Director provided an update on the responses received so far, following the issue of our customer consultation. The Managing Director also provided an update to the Board on the support available to customers as a result of the current pressure on energy prices. This includes the extension of the Energy Crisis Fund until December 2021, which allows us to access vouchers to help people who are struggling with fuel costs.

4. a) NETs mobile working (presentation)

The Board received an update on the proposals to transform our Neighbourhood Environmental Services through the deployment of mobile technology to replace time consuming and resource intensive paper-based systems.

The Board welcomed the development of the mobile technology and the benefit this would bring to both customers and staff. These benefits include: improved customer service through provision on more accurate and timely responses; operational efficiency gained through better access to management information; more control being given to employees to manage their working day. In particular, the Board welcomed the opportunity to capture and highlight the responsive service that our teams provide to support customers including where they receive *ad hoc* requests while out in our communities.

Decided: The Board noted the presentation.

b) Keep Scotland Beautiful

The Board was updated on the outcome of a recent Wheatley Group Environmental Quality Standards Audit carried out on our developments by Keep Scotland Beautiful (KSB). The Board were pleased to note that the overall 5 star rating from the 2018 audit had been retained with an improved performance of +4.3%.

Decided: The Board noted the report.

5. Revive project (presentation)

The Board received a presentation on the Revive Scotland project - a move-on service for women suffering domestic abuse and at risk of homelessness - which forms part of our wider approach to preventing homelessness and supporting victims of domestic violence. The Board discussed the positive impact that the project would have and noted that there had been seven referrals to date.

Decided: The Board noted the presentation.

6. New Build: Roslin phase 2

The Board received a report seeking approval to add 24 social rent properties and 14 mid-market rent properties at Roslin Phase 2.

The Board considered the contents of the report and in particular the high demand for affordable housing in this area. The Board also discussed the sustainability standards for development, including the silver standard which would be achieved at this development.

Decided: The Board

- 1) agreed that the Roslin Phase 2 project be added to our 5-year development programme; and**
- 2) noted that the project is also subject to the Group Development Committee project approval process.**

7. [redacted]

8. **AOCB**

There was no other competent business.

I certify that the above minute has been approved as a true and accurate reflection of the proceedings.

Signed: _____
Chair